

# HOW TO SELECT A MEDICAL ALERT COMPANY

## TOP 10 CONSIDERATIONS:

1. **Never allow price to be the only criteria.** *Reputable providers cannot provide proper medical alert service at rock-bottom prices without compromising quality of service. **SAFEMEDALERT** offers quality and fair pricing.*
2. **Beware of monitoring prepayment 'requirement'.** ***SAFEMEDALERT** provides three monitoring payment options, monthly, quarterly or annually. There is a connection/installation fee and a security deposit on the rental equipment.*
3. **Consider the term of the contract.** *The best terms are based on a monthly payment, **SAFEMEDALERT** offers a 12-month rental agreement, that continues month-to-month after 12 months. Avoid long-term agreements with automatic renewals, early termination penalties, etc.*
4. **Is there a money back trial period?** ***SAFEMEDALERT** offers a 30-day unconditional money-back guarantee.*
5. **How are medical alert call station operators trained?** ***SAFEMEDALERT**'s operators receive special training on medical issues and crisis evaluation. They are professional yet friendly and will stay on the line until help arrives.*
6. **Is there 24/7 customer and technical support?** ***SAFEMEDALERT** provides each customer with a technical and customer support toll-free phone number 24/7.*
7. **How long has the company been in business?** ***SAFEMEDALERT** is beginning its 11th year of operation and helps protect over 6,000 individuals, families, and small businesses.*
8. **What is the company's repair/replacement policy?** ***SAFEMEDALERT** rents the equipment to customers. If equipment is not working properly, we will replace it at no charge to the customer, and will ship replacement for next day delivery.*
9. **Will the system automatically test itself? How often?** *The industry standard is a 30-day test. **SAFEMEDALERT** programs ALL equipment for weekly testing. Daily testing is available, if required, for a small additional monitoring fee.*
10. **Can you put a face with the product and service?** *With **SAFEMEDALERT**, every customer has a **Life Safety Specialist** assigned to them, who is there to answer any question, no matter how frequent or small.*

**SAFEMEDALERT.**  
EMERGENCY RESPONSE SYSTEM

**1-866-723-3088**